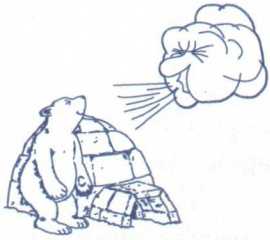


PREVENTATIVE MAINTENANCE AGREEMENT CONDO SPLIT SYSTEM



ARCTIC BREEZE

AIR CONDITIONING & HEATING, INC.

15 Hargrove Ln., Unit 2C • Palm Coast, FL 32137

386-446-8894 • arcticbreezeair@gmail.com

www.arcticbreezeair.com

License # CAC 1817213

Name: _____ Phone: _____

Street: _____ City: _____ State: _____ Zip: _____

Program Benefits	Silver	Gold	Platinum
20 Point Inspection	✓	✓	✓
Reminder Service [] Call [] Text [] Email	✓	✓	✓
Email:			
Clean Condensate Drain	✓	✓	✓
Test Refrigerant	✓	✓	✓
Repair Warranty on Replaced Parts	1 Year	1 Year	1 Year
Clean or replace standard 1" filter	✓	✓	✓
Filter sizes included: 20×25, 20×22, 20×20, 18×20, 18×18, 16×25, 16×20, 14×20, 20×23	-	-	-
Priority Status- Response within:	48 hr	36 hr	24 hr
Discount on Non-Warranty Parts	-	\$15.00	\$20.00
Monthly Payment Option	✓	✓	✓
Advanced Scheduling	-	✓	✓
Contract Inflation Protection for 2 Visits	✓	✓	✓
Replacement Purchase Accrual System	-	\$25 per year	\$40 per year
Quality Assurance Inspection & Cleaning (Meets Energy Star Recommendations)	-	✓	✓
ACCA National Standard Task Includes:	-	-	✓
Duct Sanitizing (\$110 value)	-	-	✓
Blower Wheel Inspection (\$45 value)	-	-	✓
Chemically Clean Coils In Place (\$115 value)	-	✓	✓
Condensate Treatments (\$40 value)	-	✓	✓
Number of Systems:			
Yearly Investment x_	\$	\$	\$
Monthly Investment X,	\$	\$	\$
Multiple System Discount (\$10 off per system)			
Total Investment:	\$	\$	\$

By signing this Monthly Investment Form you agree to allow Arctic Breeze Air Conditioning and Heating Inc. to charge the monthly investment with your Credit/Debit card each month until a written notice of termination to this Agreement.

Card Type _____
 Expiration Date _____
 Card Number _____
 3 Digit Code _____

Each of the above agreements includes two tune-up visits per agreement term. Our office will attempt to reach you within a 6 to 9 month interval via phone call, postcard, text or email. If you would like to ensure your next visit is scheduled within this time frame, please make the appointment with the technician when they are at your home. You are also welcome to reach out to us for scheduling. NOTE: After 18 months this agreement will be considered inactive.

Company Representative

Client Approval

Date: _____

Date: _____

OUR GOALS ARE YOUR COMFORT AND SATISFACTION

ARCTIC BREEZE
Air Conditioning & Heating, Inc.

TERMS AND CONDITIONS FOR THIS AGREEMENT

1. This agreement is only transferable to new property owners or to the current customer's new property with verbal consent of the Company. No modifications, additions, or changes may be made to this agreement unless it is done in writing, signed by both the Company and the customer.
2. Any repairs, modifications, and/or changes made by others, unless authorized by the Company in writing, will cease the Company's obligation hereunder.
3. Annual Payment Option Only: This agreement only begins upon full payment of contract. If there is an issue with method of payment, it is the onus of the customer to fulfill payment to keep this contract in good standing order.
4. Monthly Payment Option Only: This agreement begins with the customer agreeing to 12 withdrawals per contract term. If there is ever a bank change, credit card change, etc., it is the onus for the customer to notify the Company of any changes and to make up any missed payments prior to the next service, maintenance or otherwise. Any refusal of making up missed payments will void this contract.
5. This agreement may be cancelled by the customer at any time. In the event that the contract is cancelled by the customer, prior to any work being performed, the customer will be given a full refund from the Company. If the customer elects to cancel their contract after the first maintenance has been performed, the first maintenance will be considered a one-time maintenance and a refund will be calculated on that basis. If the contract is cancelled by the company, the refund to the customer will be prorated based on the number of maintenance performed by the company- no maintenance performed on current contract is a full refund, one maintenance performed on current contract is half of the original contract amount refund.
6. Prior to any maintenance performed, the company reserves the right to inspect all equipment before the commencement of this contract. This can be yearly inspection that the Company performs.
7. Customer agrees that the Company shall not be liable for any claims or lost profits or demands against customer by any other party. The Company shall not be liable for any loss, direct or indirect, special or consequential damages or for any other damages of any nature whatsoever, even if the Company has been advised of the possibility of such damages, whether the claim is based upon warrant, implied warrant, negligence or any other legal theory, due to the non-operating of the equipment.
8. Customer understands and agrees that this is not a service contract or an extended warranty. Your contract with the company does not include non-scheduled service calls. However, as stated on the agreement form, you will receive priority service on emergency calls. This maintenance agreement does not include refrigerant.
9. Customer understands and agrees that after the first visit has been completed, that the Company's office will attempt to reach the customer within a six (6) to nine (9) month interval via phone call, postcard, text message, or email. Customer agrees to and understands that if the customer would like to ensure that the next visit is scheduled within in this time frame, that appointment can be made with the technician when they are on the customer's property. The customer always reserves the right to reach out to the Company to schedule a maintenance visit.
NOTE: After 18 months this agreement will be considered inactive and void.
10. The Company shall not be held responsible for any warranty theory, implied or expressed, pertaining to the manufacturer, nor the condition of the installment of equipment and accessories by another company, nor the operation of any other equipment outside of this agreement; with exception to equipment that has been installed by the Company and said equipment is still within the warranty period extended by the Company.
11. The Company shall not be held responsible for drain lines, wiring, platforms, etc. that are preexisting with exception to such items that have been installed by the Company.
12. The Customer agrees to the following: Service calls other than scheduled maintenance calls are not included in this contract and the customer will receive a discount on non-warranty parts as described in the agreement. The customer will operate equipment in accordance to the manufacturer's specifications and instructions. The customer will provide free access to equipment and controls and the customer will move any obstructions to ensure the servicer has the ability to work on the customer's equipment.